



Dear team at "Print Audit"

Please forgive me as I meant to write sooner. I manage an extremely busy Architectural Practice in New York and time is always of the essence.

I want to tell you how wonderful my experience with Print Audit has been since I found your company during an internet search for software that monitors copy and print costs.

From the first sales person I spoke to, to your superior technical support, your company and product are a joy to use!

Print Audit is a user friendly program that is easy to work with from the very beginning and continues to give us invaluable information in tracking our costs both internally and for billing our clients.

We have recommended your company to several of our colleagues.

Keep up the great work; we look forward to many more years using your product, and will follow up for any new technology you may offer.

Sincerely yours,
Gale C. Zeidman

BonTerra

CONSULTING

An Environmental Planning/Resource
Management Corporation



May 4, 2005



Mr. Marty Carson
Print Audit

VIA EMAIL
mcarson@printaudit.com

Dear Mr. Carson:

As we discussed on May 3, 2005, BonTerra Consulting has used Print Audit 4 software for about a month now to track costs associated with our plotter activities for inclusion in our overall project costs.

We found that Print Audit 4 software is extremely easy to install and use. Also, we found that your on-line support was exceptional. After noticing a problem following initialization, we searched the knowledge base and found a thorough description of the problem along with step-by-step instructions on how to resolve it. In addition, we have received very positive feedback from the users regarding Print Audit's ease of use.

Sincerely,

Jenni A. Gómez
GIS Specialist

cc: Gary A. Medeiros
Thomas E. Smith, Jr.

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