

Facilities Manager Service Level Guarantee

The award winning Print Audit Facilities Management program's success is due its proven ability to help office equipment dealers and Value Added Resellers to increase their service profits.

SECURITY IS THE KEY



At Print Audit we understand the need to keep your customer's data absolutely secure and inviolate. Once collected, the data can never be changed or edited by anyone.



Print Audit will never share your customer's information with any entity for any reason without your express permission. You hold the key to who can access the data and what data they can access.



Print Audit Facilities Manager software and user interface is secured using RSA 1024 Bit encryption, which is the same level of security as your online banking.



Print Audit guarantees to host your customer's data in a 24/7 secure facility. This facility includes:

- **Sufficient Bandwidth Capacity Guarantee**
 - Guaranteed excess Internet capacity so you never have to worry about your bandwidth.
- **Redundant Power Supply**
 - Power systems in Print Audit's datacenter are designed to run uninterrupted even in the unlikely event of a total power outage. In the event of an extended power outage, diesel generators can run indefinitely.
- **HVAC**
 - All air is circulated and filtered every 45 seconds to remove dust and contaminants. Liebert environment control systems ensure the data centre is kept at a constant temperature.
- **99.9% Uptime Guaranteed**
 - Your data is only as good as its availability.
- **Fire Suppression System**
- **24x7 Video Monitoring for Security**
- **Man Trap Security Doors**



If you have any unanswered concerns you can download and then permanently delete all of your data from the Facilities Manager web portal.

Buyer's Lab 5 out of 5 Stars
"an excellent remote monitoring choice for dealers who need a full-featured solution but don't want the hassle of supporting a server"

